

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Anil Kumar Annadata; Wai H. Pak; Mingte Chen; Henry D. Jay
Assignee: Siebel Systems, Inc.
Title: System And Method For Maintaining Real-Time Agent Information
For Multi-Channel Communication Queuing
Serial No.: 09/823,770 Filed: March 31, 2001
Examiner: Quynh H. Nguyen Group Art Unit: 2614
Docket No.: SBL0002US Confirmation No. 6431

Austin, Texas
July 2, 2007

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

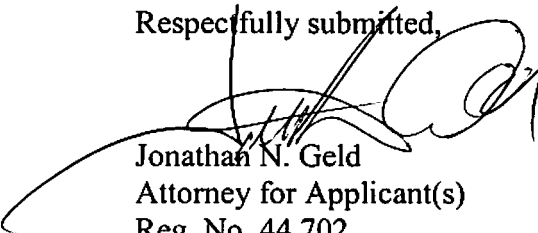
PETITION FOR EXTENSION OF TIME

Dear Sir:

Applicant respectfully petitions for a one-month extension of time within which to respond to the March 2, 2007 outstanding Office Action, having a shortened statutory period set to expire on June 2, 2007, such extension allowing the undersigned until July 2, 2007 to respond.

The Commissioner is authorized to charge the fee of \$120.00 to Deposit Account No. 502306.

Respectfully submitted,



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